ACCURATE DISCOUNT CHAIN STORE INVENTORY

Case Study: Retail Inventory – Japanese Discount Chain

A Japanese discount chain needed a solution to have all the **retail stores stock counted** with a minimum of 99% accuracy

RGIS

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A Japanese discount chain store that carries a wide range of products required the support of RGIS. The discount chain sells home electrical appliances, miscellaneous household goods, food, watches, fashion-related merchandise, sporting goods, leisure products and other items by the concept of 'great convenience and discount stores'. With 322 stores covering Japan, Singapore, Hawaii, Thailand, Hong Kong and Malaysia.

REQUIREMENT

The discount chain wanted to have all **retail stores stock counted with a minimum of 99% accuracy**, so required RGIS to provide the following:

- **Seven stores** to be counted
- Accuracy at a minimum of **99% at all stores**
- Ensure **no disruption to store staff or customers**
- Give **consistent reporting** across all stores

SOLUTION

The discount chain partnered with RGIS to complete the **accurate stocktake project**, and provided the following:

- Allocated multiple **experienced RGIS auditors** for each store
- **Supported all stores** to prepare for the counts to **increase efficiency**
- **Second level quantity check for 20%** of all stores to **ensure accuracy**
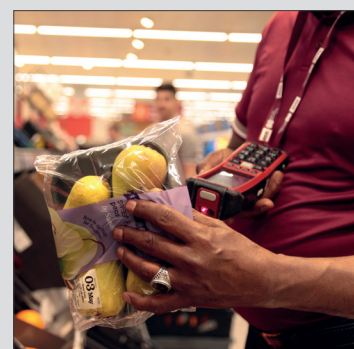- Completed stock counts **out of hours**

RESULTS

The discount chain found by outsourcing the **accurate stocktake project** to RGIS, the following results were achieved:

- Counted a total of **1,500,000 items** across seven stores
- **99.7% accuracy achieved** across all stores
- Due to the counts being conducted out of hours, there was **no disruption to staff or customers**

By partnering with RGIS, the discount chain found that 1,500,000 items were **accurately counted with 99.7% accuracy** across all stores

Stock Count	Accurate Reports	Out of Hours	Accuracy of **99.7%** Achieved

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

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