



ASSET TAGGING AND ASSET AUDIT FOR DIGITAL SERVICES PROVIDER

Case Study: Fixed Asset – Digital Services Company

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An international solutions provider of digital services currently accelerating the digital transformation of its 10,000 customers around the world required the support of RGIS. Through a globally connected network of specialist hubs, sector-leading experts (in education, financial services, government, healthcare, manufacturing, professional services, retail and telecommunications) and strategic partnerships; the digital services company has more than 6,500 employees focused on understanding customer priorities and enhancing the customer experience.



REQUIREMENT

The digital services company, based in Argentina, needed to tag all assets as well as verifying existing tagged assets, so required RGIS to provide the following:

- **Find non-tagged assets**
- **Tag all assets with a barcode** where a tag was missing
- Audit all assets and **update the existing asset register**
- **Reduce time taken** to complete audit and tagging against previous audits
- To be **completed in normal working hours** with no disruption to staff or customers



SOLUTION

The digital services company partnered with RGIS to complete the **asset tagging and audit project** and provided the following:

- **Verified assets** against existing asset register
- **Identified** non tagged assets
- **Applied tags and added assets** to the existing asset register
- **Reported** all the asset data in a format requested by the customer



RESULTS

The digital services company found that by outsourcing the **asset tagging and audit project** to RGIS to complete, the following was achieved:

- **Increased productivity by 20%** against previous audits completed
- Due to the efficiency of the RGIS auditors, **no disruption** was experienced by staff or customers during the working day
- The customer now had the knowledge and location of all the assets



By partnering with RGIS, the digital services company found that all **assets were tagged and updated on the existing asset register** so were aware of the **quantity and location of all assets**



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Asset Tagging



Accurate Reports



Improved Productivity



Fast Turnaround



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