



ELECTRICAL RETAILER WAREHOUSE WALL-TO-WALL COUNT

Case Study: Warehouse – Electrical Goods Retailer

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An electrical goods retailer are proud of the reputation for providing superior customer service and guaranteed lowest prices. The first family-owned store opened in 1968, since then have expanded with 23 stores nationwide across Ireland. Offering electrical goods including large appliances, small appliances, TV, audio and technology.



REQUIREMENT

The electrical retailer wanted to understand the stock held at the main warehouse, so required RGIS to provide the following:

- A **wall-to-wall count** of the main warehouse
- Audit to be completed **within one day**
- **Stock data** to be returned to the customer in requested format



SOLUTION

The electrical retailer partnered with RGIS to complete the **wall-to-wall warehouse count project** and provided the following:

- Scheduled a team of four **experienced RGIS auditors**
- Count took place over five hours on a **Saturday**
- Customer provided a fork lift driver to reach higher pallets



RESULTS

The electrical retailer found that by outsourcing the **wall-to-wall warehouse count project** to RGIS, the following was achieved:

- Count was **completed within the timeframe** given of one day
- **Stock data reports** were generated in the format requested
- Accurately counted approximately **25,000 units**
- **Increased the accuracy level** of stock held within the warehouse



By partnering with RGIS, the electrical retailer received the stock data in the format requested, which meant an **increase of accuracy level of the stock** held within the warehouse



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Warehouse Audit



Accurate Reports



Improved Accuracy



Fast Turnaround



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