



FINANCED VEHICLE AUDIT AT CAR DEALERSHIPS

Case Study: Vehicle Audit – Car Manufacturer

A car manufacturer's credit department needed a **solution to complete a vehicle audit of financed vehicles** across dealerships in 24 different cities in Argentina

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An American global car manufacturer sells automobiles and commercial vehicles under the major car brand. A car manufacturer in Argentina is a subsidiary of the major car brand, and required the support of RGIS.



REQUIREMENT

The car manufacturer's credit department wanted to have a vehicle audit of financed vehicles in dealerships, so required RGIS to provide the following:

- **Coverage capacity for 24 cities**
- **Reporting** on total quantities and locations of vehicles by dealership
- **Inspect** all supporting documentation for the vehicle
- **Check** the condition of each vehicle



SOLUTION

The car manufacturer partnered with RGIS to complete the **audit of financed vehicles in dealerships**, and provided the following:

- Scheduled a team of **15 experienced RGIS auditors**
- **Allocated teams by locality** to cover all dealerships
- **Checked vehicles** were in the correct place
- **Reviewed both physical vehicle and the documentation**
- RGIS project manager developed a **bespoke executive brief** containing all the vehicle audit information



RESULTS

The car manufacturer found by outsourcing the **audit of financed vehicles in dealerships** to RGIS, the following results were achieved:

- **Variance of vehicle information** could be updated
- The customer was now aware that the vehicles were in the **correct place and in good condition** to be able to be sold

By partnering with RGIS, the car manufacturer had **up to date accurate information** of financed vehicles in all dealerships, including **location and condition**



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Vehicle Audit



Information Gathering



Accurate Data



Variance Reports



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