



FRANCHISE HYPERMARKET INVENTORY COUNTS

Case Study: Retail Store Inventory – Hypermarket Chain

A franchise hypermarket chain needed a solution to **count all stock in-store without using internal staff**

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A French cooperative society and hypermarket chain, headquartered in Ivry-sur-Seine, required the support of RGIS. The hypermarket chain enables semi-independent stores to operate under the main brand. There are 721 main stores, along with 690 smaller stores in France, with 83 stores outside of France. The hypermarket stores are also present in Poland, Portugal, Spain, Réunion, Andorra, Slovenia and Wallis and Futuna.

REQUIREMENT

The hypermarket chain needed a solution to **count all stock in-store without having to use internal staff**, so required RGIS to provide the following:

- **Contact each franchise** hypermarket independently
- **Reduce cost and times** internal inventories were taking
- **Accurately** count all stock in each store, **twice a year**
- To be able to access **live reporting**

SOLUTION

The hypermarket chain partnered with RGIS to complete the **stock count project**, and RGIS provided the following:

- Scheduled teams of **40 experienced RGIS auditors** with one supervisor, for six hours per store
- **Accuracy checks completed** on 10% of all stock counted
- High cost items including electronics were **counted individually**
- **Reporting** completed by department

RESULTS

The hypermarket chain found by outsourcing the **stock count project** to RGIS, the following results were achieved:

- An average of **350,000 items** were counted per store
- RGIS did not require any support from internal staff
- All counts were completed with **NGEN**, a software that enables RGIS to check in detail **EANs, quantities and count location** in order to have a **live and easy access to all data during the counts**



By partnering with RGIS, the hypermarket chain found that they could **access live data during the counts** including EANs, quantities and count location



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Stock Count



Information Gathering



Accurate Data



Live Reporting



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