



VERIFICATION OF IT ASSETS

Case Study: Asset Verification – Government IT Agency

RGIS was required to provide **asset verification services** for an Australian government IT agency, nationwide across 11 sites

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An Australian government IT agency needed support to verify and attach barcodes to between 7,000 and 10,000 IT assets across 11 sites nationwide.



REQUIREMENT

The IT agency wanted to utilise RGIS' staff to support them in the project, **verifying and attaching asset tags** to IT assets, across multiple sites. The customer required:

- Project to span across 11 sites nationwide
- 7,000 to 10,000 IT assets to be verified
- **Attach asset tags** with a unique barcode
- **Verify existing asset tags**
- **Asset data to be collected.** Data fields to be completed included: site, floor, room, rack#, desk#, barcode, description, make, model, serial number and comment if required



SOLUTION

RGIS worked with the IT agency and completed the following:

- Experienced RGIS teams worked from building plans
- Both **front and back of racks** were accessed simultaneously to access barcodes
- Each existing asset tag was matched on the **existing asset register**
- RGIS worked with the IT agency staff to identify asset descriptions
- Counted **25-30 assets per hour**



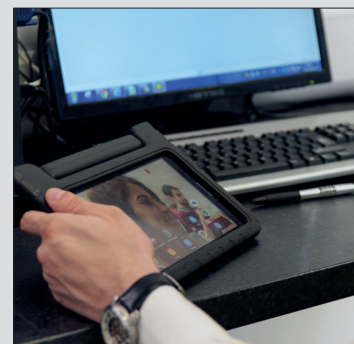
RESULTS

By partnering with RGIS, the IT agency benefited from the following:

- Three accurate **reports were provided** to the customer; Found Assets, Not Found Assets and New Assets
- The data was reconciled with the existing register which meant the IT agency identified **1,500 assets that had been retired**, but had not been updated on the main asset register



The government IT agency found that partnering with RGIS meant **identifying which assets were in use and which were no longer in use**, to allow the correct quantities of equipment to be ordered which reduced over ordering



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Asset Tagging



Information Gathering



Accurate Data



Reduced Costs



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